

**"We were looking for a well priced online scheduling solution with great customer service. We had used another product prior to pickAtime that never worked as promised and was a complete nightmare. PickAtime is an easy to use product that has always worked wonderfully and the customer support is excellent! " says Jennifer, Assistant Director of Technology**

## **1. Summary and Background**

Edwardsville School District #7 is a Pre-K- grade 12 school district with a student population of approximately 7,500 which is divided among 14 buildings. The district has six primary elementary schools, four intermediate elementary schools, two middle schools, one high school (with approximately 2500 students and approximately 170 teachers), one alternative high school, and the N.O. Nelson Complex which houses additional high school classrooms. The district has around 400-500 teachers.



## **2. Case Evaluation**

Edwardsville School District #7 reached out to pickAtime in 2014 while looking for a new parent-teacher conference scheduling software option. They had located us on the internet and found our pricing to be reasonable.

Edwardsville School District #7 intended for each school in the district to have its own annual Fall Parent-Teacher Conference. With 14 schools (and each school differs in size), each event on the account would be different in size and intricacy but in all events, parents would need to receive their confirmation/reminder emails, teachers need access to their events reports and the system would have to be able to handle large loads of parents registering accounts and booking numerous appointments without crashing. The software would also have to be secure and easy to use for teachers, administrators, and parents. Adding to the mix is that many of the teachers may teach at more than one school, while numerous schools in the district may be running their Parent-Teacher events simultaneously.

## **3. Proposed Solutions**

PickAtime was able to help Edwardsville School District #7 with a comprehensive annual package that covers all of their Parent-Teacher Conferences as well as any non-Parent-Teacher Conference events at a very reasonable rate. PickAtime's robust system was able to handle all of Edwardsville School District #7 event concerns including ensuring that teachers who teach at multiple schools would not be double-booked.

## **4. Implementation**

Edwardsville School District #7 ran its first pickAtime event in the Fall of 2014. Since their initial event, they have used pickAtime to run their annual Fall Parent-Teacher Conference events (face to face and virtually) and have expanded their use of pickAtime's flexible scheduling system to include:

- Locker Clean-up Sign up
- Equipment / Materials pick-up/drop-off
- EHS Driver Permit Appointments
- Registration and Welcome Appointments
- Remote Item Pickup
- Remote Agenda and Book Pickup
- Remote-Learner Pictures
- FastBridge Screening Appointments for remote students

## **5. Data Stats Reference**

<http://ecusd7.org/district-information/about/#tab->